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# Computer Labs Client Guide



# About Saxons



Saxons is a privately owned Australian company comprising around 50 staff - in business since 2006. Operating out of Sydney, Melbourne, Brisbane and Perth, we specialize in managed IT services, tailored learning solutions and training facilities. With a broad skill set, a diverse client base and strong partnerships with major technology vendors – Saxons are the ideal technology, learning and facilities partner for Australian businesses and organisations.

## THE SAXONS EXPERIENCE

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# One of Australia's leading business training facilities



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At Saxons, we appreciate that when it comes to training, it's not about us, it's about you. We make sure we understand your unique training needs before delivering a customised solution that works best for you.

### **CUSTOMER SERVICE**

A big part of our complete service offering is our commitment to understanding our client's needs. When we work with your business, our Client Delivery Team ensures all of your training needs are met before, during and after your training event.

### **IN-HOUSE TECH SUPPORT**

Our in-house IT technicians prepare each technical element ready for your training event. Every booking receives a minimum 2 hours engagement set up from IT staff and any issues that may arise are immediately assessed by our in house enterprise IT technician.

### **DEDICATED MANAGEMENT**

At Saxons a dedicated account manager will look after you. That account manager is your one point of contact for all of your events, in any location from start to finish. Your account manager will look after all of your training needs from sourcing additional training equipment, printing and accommodation to catering.

### **CATERING & REFRESHMENTS**

Our staff will keep you topped up with complimentary tea, biscuits, freshly brewed coffee and chilled filtered water throughout the day. We also provide a choice of healthy and delicious catering packages, including a rolling day menu; if you are running a multi-day training course; your team will have plenty of variety across their training days.

# High Performance Computer Labs

Saxons' computer labs offer capacities between 4 and 32 GB with single or dual displays, with fibre optic internet connection. Our onsite IT technicians construct labs to provide a customised solution as specified by the client.

Our computer labs are ideal for desktop and technical training courses, or for testing new products and programs. Saxons can provide an affordable and secure testing environment that is accesable remotely. negating the need for server and hardware hire.

## FEATURES

- A high speed, synchronous fibre optic internet connection
- An enhanced, scalable enterprise infrastructure
- Ergonomically designed computer work stations
- State-of-the-art equipment including, monitors, smart boards & projectors
- Guaranteed network security, VPN connectivity
- An onsite technical support team
- A customised set up to suit your individual training, project or testing needs
- Bring Your Own Device (BYOD) functionality
- Complimentary access to break out lounges, with Wi-Fi access and refreshments
- Every booking receives a minimum 2 hours engagement set up assessment from IT staff

## BENEFITS



**Fibre Optic Internet Connection**



**Data Security and Protection**



**Customised Setup & Configuration**

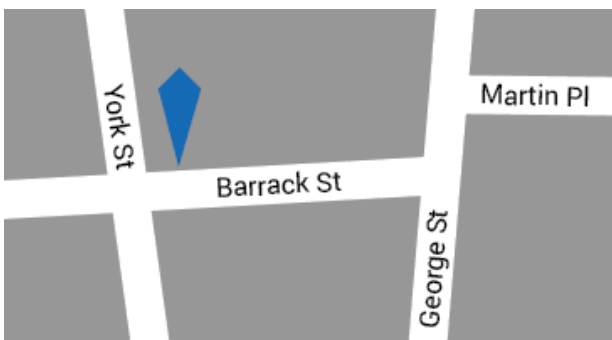


**State Of The Art Equipment**

# Our Locations

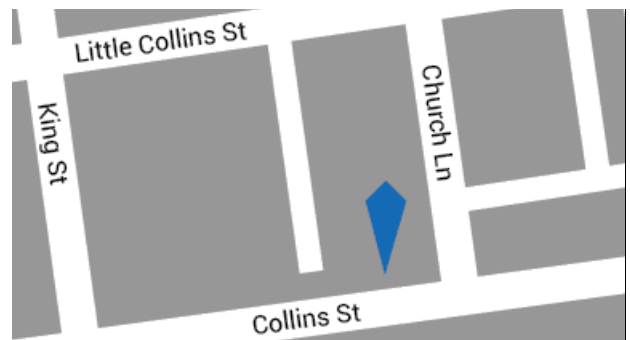
Our facilities are conveniently located in the CBD of Australia's major cities

## SYDNEY



**Level 10, 10 Barrack St  
Sydney NSW 2000**

## MELBOURNE



**Level 8, 500 Collins St  
Melbourne VIC 3000**

## BRISBANE



**Level 11, 300 Adelaide St  
Brisbane QLD 4000**

## PERTH



**Level 1, 140 St Georges Tce  
Perth WA 6000**



Get in touch with Saxons Training Facilities to discuss a custom solution for your organisation.



1300 729 667

[saxonsgroup.com.au/trainingfacilities](http://saxonsgroup.com.au/trainingfacilities)